

5 Year Guarantee



Product Guarantee

We confirm the following in respect of our guarantee against wear through (the complete deterioration of the fabric's structure in a particular area) and loss of colour on current brand products that carry a 5 year guarantee.

1. All product is supplied fit for purpose, as stated on the specifications.
2. All product meets the stated technical specification current at the time of manufacture.
3. All products will normally provide 5 years' usage from the date of invoice providing:
 - i. Appropriate good practice upholstery manufacturing methods have been used by the furniture manufacturer.
 - ii. Good quality foams or waddings have been used to protect the fabric from any wood and/or metal edges.
 - iii. Regular cleaning has been carried out by the end user (as specified in the Camira Cleaning Guide).
 - iv. Furniture has only been subjected to normal 8 hour usage (not continuous usage/shift usage).
 - v. Furniture has only been subjected to normal "wear and tear".
 - vi. Furniture has not been subjected to misuse or abuse.
4. Product guarantees for the post treatment of fabrics undertaken by Camira are guaranteed for 5 years.

We reserve the right for our technical staff to investigate on site any claim arising from this product guarantee. Any arbitration will be settled by FIRA or a similar independent testing house.