5 Year Guarantee



Product Guarantee

We confirm the following in respect of our guarantee against wear through (the complete deterioration of the fabric's structure in a particular area) and loss of color on current brand products that carry a 5 year guarantee.

- 1. All product is supplied fit for purpose, as stated on the specifications.
- 2. All product meets the stated technical specification current at the time of manufacture.
- 3. All products will normally provide 5 years' usage from the date of invoice providing:
 - i. Appropriate good practice upholstery manufacturing methods have been used by the furniture manufacturer.
 - ii. Good quality foams or waddings have been used to protect the fabric from any wood and/or metal edges.
 - iii. Regular cleaning has been carried out by the end user (as specified in the Camira Cleaning Guide).
 - iv. Furniture has only been subjected to normal 8 hour usage (not continuous usage/shift usage).
 - v. Furniture has only been subjected to normal "wear and tear".
 - vi. Furniture has not been subjected to misuse or abuse.
- 4. Product guarantees for the post treatment of fabrics undertaken by Camira are guaranteed for 5 years.

We reserve the right for our technical staff to investigate on site any claim arising from this product guarantee. Any arbitration will be settled by FIRA or a similar independent testing house.

